| **Project** | | | |
| --- | --- | --- | --- |
| **Client:** | The Home Depot | **Date:** | 06/30/17, 11:00-11:30 CT |
| **Home Depot Attendees:** | Sean Dougherty  John Thebault | **Puppet Attendees:** | Erica Sivak  Dan Bennett |
| **Location:** | Conference Call | **Meeting Name** | Puppet / The Home Depot Weekly TAM sync |

| **Goals** | | | |
| --- | --- | --- | --- |
| **Items** | **Forecast Date** | **Actual Date** | **Status** |
| Converting from HPSA OpsWare to Puppet | FY17 Q1 | 6/15/2017 | Complete |
| Upgrade from 2015.3.3 to 2016.4.2 | FY17 Q1 | TBD | In Progress |
| Switch from r10k mco to Code Manager | FY17 Q1 | TBD | In Progress |

| **Discussion Topics** | |
| --- | --- |
| **Topic** | **Discussion** |
| [24952 - John Thebault - Long running puppet agent -t --debug --noop](https://puppetlabs.zendesk.com/agent/tickets/24952) (Pending) | Troubleshooting is still in progress. |
| [26385 - MCO Runs and visbility](https://puppetlabs.zendesk.com/agent/tickets/26385) (Pending) | Conducted WebEx with Patrick, Charlie and Erica to troubleshoot MCO run challenges. Charlie sent information over to Patrick. Patrick to provide copy of the logs. |
| [26381 - mco puppet runonce took an hour to run](https://puppetlabs.zendesk.com/agent/tickets/26381) (Pending) | Priority has been lowered to Pending. |
| Internal Customer User Experience | Sean’s main focus is on his internal customers user experience.  Current deployment metrics detail number of deployments completed and number of Puppet errors, which are looking great. High success rate of deployments.  Issue at this time is lack of customer visibility into job status. More specifically the long delta between when a job finishes (i.e. Puppet run), MCO pull server (status of the run) and when that information is relayed back to PuppetDB (end-user visibility). ServiceNow provides a link back to PuppetDB.  Now that OpsWare is off and Puppet is being used solely for deployments. Locks are being used to ensure we don’t attempt send multiple requests to a server at any given time. The server and control repo are locked during deployment runs. |
| OpsWare Conversion | OpsWare is officially off and Puppet is now the official deployment tool. |
| Team Priorities | Updated list of focus items:   1. End User experience with ServiceNow/Puppet 2. Support Issues 3. Puppetizing - New items and Store deployments 4. Non-Converted Teams 5. Upgrade to 2016.4.2 6. Config Management with Puppet 7. Cloud Management |
| Upgrade Status (2016.4.2) | Production upgrade on hold until Opsware triage items are complete. Upgrade to 2016.4.2 is complete in Dev and QA. |
| Terraform & Puppet | Discussed Terraform and how to use in conjunction with Puppet. Sean is looking at Terraform from a cloud point of view. Seeking a provisioning engine that is easy to integrate with Puppet. |
| Puppet Tasks | Sean is interested in seeing the Puppet Tasks prototype. Erica to setup meeting for week of July 10th. |
| Metrics | Discussed getting pe\_metric\_curl\_cron\_jobs installed and the importance of this module in troubleshooting issues. |

| **Risks Raised** | | | | |
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| None at this time. | | | | |

| **Support Tickets** | | |
| --- | --- | --- |
| **Ref #** | **Change** | **Status** |
| [24952](https://puppetlabs.zendesk.com/agent/tickets/24952) | Long running puppet agent -t --noop --debug | Pending |
| [26381](https://puppetlabs.zendesk.com/agent/tickets/26381) | mco puppet runonce took an hour to run | Pending |
| [24952](https://puppetlabs.zendesk.com/agent/tickets/24952) | John Thebault - Long running puppet agent -t --debug --noop | Pending |

| **Jira Tickets** | | |
| --- | --- | --- |
| **Ref #** | **Change** | **Status** |
| [PDB-2487](https://tickets.puppetlabs.com/browse/PDB-2487) | Allow for a "resource-events-ttl" to reduce the number of days of events that are stored ([16899](https://puppetlabs.zendesk.com/agent/tickets/16899)) | Open |
| [ENTERPRISE-594](https://tickets.puppetlabs.com/browse/ENTERPRISE-594) | Compile Master Installs should not reach out to the internet for agent tarballs ([17472](https://puppetlabs.zendesk.com/agent/tickets/17472)) | Open |
| [SERVER-377](https://tickets.puppetlabs.com/browse/SERVER-377) | “puppetserver gem” command doesn’t work from behind a proxy server ([16979](https://puppetlabs.zendesk.com/agent/tickets/16979)) | Resolved |
| [PE-14397](https://tickets.puppetlabs.com/browse/PE-14397) | pe-orchestrator class is absent from the console classification after an upgrade from a monolithic installation ([17041](https://puppetlabs.zendesk.com/agent/tickets/17041)) | Closed |
| [FACT-1379](https://tickets.puppetlabs.com/browse/FACT-1379) | Facter returns incorrect MAC address for bonded interfaces ([17577](https://puppetlabs.zendesk.com/agent/tickets/17557)) - fixed in 2016.1.2 | Closed |
| [PUP-6099](https://tickets.puppetlabs.com/browse/PUP-6099) | Additional file and mount auto require - fixed in 2016.2 | Closed |